



FREE CLINIC
of SIMI VALLEY

Annual Report 2015

2015 Report from Executive Director, Fred Bauermeister

2015 was a year of transition. Adriana Parsons, our beloved Medical Clinic Administrator, left the Clinic to pursue her dreams of becoming a nurse practitioner. Adriana had been with the Clinic for twelve years and was loved, appreciated and respected by our patients, staff and volunteers. The Clinic's work is very personal. We meet people when they are not at their best. They are ill, depressed, having legal troubles, in pain from a bad tooth or some combination of the above. The Administrator is the primary contact and needs to be a person with great compassion, organizational skills and patience. We were fortunate that Adriana worked very closely with Medical Assistant, Lupita Gonzalez, over the years.



Lupita was appointed to Clinic Administrator three months after Adriana's departure and has made the transition seamlessly. The Clinic's patients love Lupita, often bringing gifts of fresh fruit, flowers and baked goods. Lupita has an enormous heart and she advocates for our patients' care as if they were her family. We are excited that Lupita has taken on this key role at the Free Clinic.



Transitions continued as we endeavor to define the Clinic's role as the Affordable Care Act (ACA) becomes fully implemented. Our generous volunteers still see many folks that complain of high deductibles and narrow provider networks associated with the ACA, and many that are simply not enrolled.



Ron Hyrchuk was elected as President of the Board replacing Maggie Kestly who served the Board as President for the past five years. Maggie helped build the Board into a strong dynamic group of individuals. Ron brings his humor, insight and connections to Simi Valley Hospital to guide the Board through a variety of

complex issues, most importantly the completion of the **Under One Roof** project which will lead to a new home for our services.

Under One Roof will eventually house the Free Clinic's four programs and be a satellite office for 13 other non-profit organizations without office space here in Simi Valley. Completion of this project is vital to the future of the Free Clinic and will allow us to serve more people and offer additional services. It is our hope that we will be located in the **Under One Roof** facility in 2016.

When that day comes, it will be the biggest transition of all!



Free Clinic Staff

Fred Bauermeister
Executive Director

Lupita Gonzalez
Administrator

Olga Lafflito
Dental Clinic Administrator

Sucharitha Aedma
Erica Vargas
Dental Assistants

Jonathan Kurohara, MD
Director of Medical Services

Ean Kleiger, DDS
Director of Dental Services

Kristy Schadt, MFT
Director of Counseling Services

Ronald Whiteman, Esq.
Director of Legal Services

Board of Directors

Ron Hyrchuk, MDiv
President

Maggie Kestly
Past President & UOR Liaison

Kurt Fredrickson, DMin
Vice President

Curt Witeby
Secretary

John Lindsey, CFP
Treasurer

Mane' Berbel

Vincent Dulcich

Don Erickson, Esq.

Kelly Ann Gaines

Don Sturt

Harry VanDyck, CPA

Polly Vlasic, RN

Phyllis Wilson, MFT

Tracey Young, MD

2015 Highlights

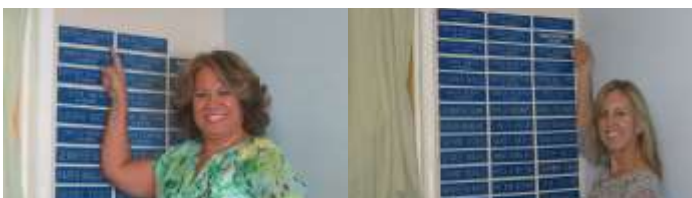
Through the efforts of over 160 volunteers, the Free Clinic had over 13,500 client contacts with 4,000+ people in 2015. The Clinic remains extremely efficient, delivering these increased services at a cost of \$27.05 per contact.

Other Highlights:

- On March 1st, the Free Clinic celebrated its 44th Anniversary of providing service to the community of Simi Valley.
- On March 8th, in partnership with the Ventura County Dental Hygienists Association, the Free Clinic's Dental program administered to the dental needs of over 80 children for "Make A Difference Day".



- In March, Kelly Ann Gaines, a community volunteer, joined the Free Clinic Board of Directors.
- The Clinic celebrated the graduation of the 2014/2015 Kaiser Permanente Family Resident Physicians: Roberta Obadadia, Anita Damodaran, Tracey Young, Mary Terrie Macaladad-Huerta, Kaori Nakasone and Francine Frater. Since 2007, over 47 physicians have received training at the Free Clinic through this program.
- Bernadette Gleason and Wendy Davis became licensed Marriage and Family Therapists. To date 51 Clinic interns have become licensed Marriage and Family Therapists.



- Lupita Gonzalez was promoted to from Medical Assistant to Clinic Administrator.

- In June, the Clinic celebrated the graduation of four Ambulatory Care Pharmacy residents: Troy Phipps, Petrina Maio, Paniz Joukur and Aimee Li. To date there have been 21 Ambulatory Pharmacists certified through the training program in partnership with Kaiser Permanente.
- In partnership with the Pepperdine Service Leadership Program under the direction of Dr. Regan Schaffer, consulting team students Kelly Corso, Kendall Rowden, Calvin Chiang and Mina Matsumoto presented a comprehensive Donor Communication Strategy.
- On October 17th, the Free Clinic, in partnership with Simi Valley Hospital, hosted its 5th Annual Tooth Fairy 5K /10K Run & Community Health Expo. The event was a smashing success with over 1,000 attendees, over 400 runners, and over 30 health and fitness vendors. The event provided net proceeds of over \$29,000 to fund the Clinic's programs.



- In December, Dr. Tracey Young joined the Free Clinic's Board of Directors.
- On December 4th, Representative Steve Knight, Congressman for the California 25th District, recognized the Free Clinic for its assistance to the community.



- For the holidays, Clinic volunteers wrapped and distributed over 150 Christmas presents to deserving children and teens who visited the Clinic.

Just A Few Words from Free Clinic Clients

"My mouth was in much need of the repair and it was not easy to smile without showing defective teeth..." - C.S.

"First, I thank God for this great work that he allows you to provide to people who need you..." - A.C.

"Thank God for people like you that can help me. You are a great blessing for people who have less and also thanks to the people working here..." - M.G.

"[The staff at the Clinic] are all friendly and very attentive and make me feel comfortable..." - B.P.

"I am very grateful to this clinic because it helped me with my children's immunizations... I ask you to continue helping those who are most in need of this great help..." - D.M.

Friends of the Free Clinic (as of December 2015)

\$20,000+

Blue Shield of California Foundation

\$1,000-\$4,999

AllerClean Pest Control Services

Michael J. White

Mané & Daniel Berbel

Phyllis & Chas Wilson

California Lutheran University

Curt & Theresa Witeby

Kelly & Debbie Ciulla

Vince & Betsy Dulcich

Kurt & Kristi Fredrickson

Kelly & Darin Gaines

Don & Lois Hoffman

Maggie Kestly & Joe Grinstead

Stephanie & Fritz Lauer

Lee & Associates

Mark & Julie Leekley

John & Karen Lindsey

Blair Lonergan

Timothy & Anneke Meicher

Milgard Windows & Doors

Mount Sinai Memorial Parks & Mortuary

Nicolette & Anthony Muñoz

One of the Girls

Premier America Credit Union

Renyer Family Trust

Rotary Club of Simi Valley

Greg & Alice Smith

Gerri & David Todd

UCLA Health

United Methodist Church

Harry & Marilyn VanDyck

Polly & Vincent Vlastic

In-Kind Gifts Over \$1,000

Michael P. Fischer, CPA

Kaiser Permanente

Simi Valley Hospital

Simi Valley Unified School District



Under One Roof

The Free Clinic is working on acquiring a new home in partnership with the Simi Valley Community Foundation. We have raised over \$500,000 from these generous organizations:

California Wellness Foundation

Foster Family Foundation

Kaiser Permanente Southern California

Ronald McDonald House Charities

\$5,000-\$9,999

Kiwanis Club of Simi Valley

Mid Valley Properties

Union Bank



Mission

The mission of the Free Clinic of Simi Valley is to provide medical care, counseling, dental and legal assistance to individuals and families in need, regardless of their ability to pay.

Service Statistics

<u>VISIT TYPE</u>	<u>CONTACTS</u>	
MEDICAL	6,753	50.0%
COUNSELING	2,478	18.3%
DENTAL	3,781	28.0%
LEGAL	495	3.7%
TOTAL	13,507	100.0%
TOTAL CLIENTS	4,142	

<u>POVERTY LEVEL*</u>	<u>CLIENTS</u>	
Under 100%	3,278	79.2%
100-138%	391	9.4%
139-200%	290	7.0%
201-400%	0	0.0%
Unknown	183	4.4%
TOTAL CLIENTS	4,142	100.0%

*Family of 4 HHI of < \$24,250

<u>GENDER</u>	<u>CLIENTS</u>	
MALE	1,934	46.7%
FEMALE	2,208	53.3%
TOTAL CLIENTS	4,142	100.0%

<u>LANGUAGE</u>	<u>CLIENTS</u>	
ENGLISH	2,195	53.0%
NON-ENGLISH	1,947	47.0%
TOTAL CLIENTS	4,142	100.0%

Primary Non-English Language is Spanish

<u>AGES</u>	<u>CLIENTS</u>	
<1 YEAR	8	0.7%
1-4 YEARS	3	1.0%
5-12 YEARS	92	5.1%
13-14 YEARS	252	2.6%
15-19 YEARS	62	2.1%
20-34 YEARS	803	21.8%
35-44 YEARS	1,385	22.1%
45-64 YEARS	1,040	41.1%
65 & OVER	497	3.5%
TOTAL CLIENTS	4,142	100.0%

<u>RACE</u>	<u>CLIENTS</u>	
WHITE (INCLUDE HISPANIC)	3,094	75.0%
BLACK	83	2.0%
NATIVE AMERICAN/ALASKAN NATIVE	17	0.0%
ASIAN/PACIFIC ISLANDER	215	5.2%
MORE THAN ONE RACE	163	4.0%
OTHER/UNKNOWN	570	13.8%
TOTAL CLIENTS	4,142	100.0%

<u>ETHNICITY</u>	<u>CLIENTS</u>	
HISPANIC	1,822	44.0%
NON-HISPANIC	1,750	42.2%
UNKNOWN	570	13.8%
TOTAL CLIENTS	4,142	100.0%

Our Services

MEDICAL

- Primary Medical Services
- Pharmacist Ambulatory Care Program
- Children's Immunization Program
- Family Smoking Cessation Program
- Chiropractic Care
- Medical Education
- Acupuncture
- TB Skin Tests
- Community Flu Shot Clinics
- Licensed Pharmacy

DENTAL

- Examinations
- X-Rays
- Simple Extractions
- Fillings
- Partial and Full Dentures
- Teeth Cleaning
- Fluoride treatment for Children 0-5

COUNSELING

Counseling in the areas including:

- Family Communication
- Depression & Anxiety
- Healthy Relationships
- Play Therapy for Children

LEGAL

Legal counsel in areas including:

- Family Law
- Landlord/Tenant Disputes
- Individual Rights

Statement of Financial Activities

Revenue

Patient Donations	\$125,846
Service Club Donations	\$61,176
General Donations	\$41,514
Fundraisers	\$62,811
Grants	\$137,500
Misc. Income	\$0
TOTAL	\$428,847

Expenses

Services	\$180,944
Rent Expenses	\$46,972
Professional Fees	\$27,545
Fundraising Expenses	\$20,903
Insurance	\$10,118
Medical & Dental Clinic Expenses	\$16,925
Administration	\$40,886
Credit Card Fees	\$1,399
Digital Medical Records	\$3,720
Marketing / Advertising	\$974
Taxes	\$14,935
Misc.	\$0
TOTAL	\$365,321

FREE CLINIC OF SIMI VALLEY

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