



**FREE CLINIC**  
**of SIMI VALLEY**

# **Annual Report 2014**

# 2014 Highlights

**Through the efforts of over 160 volunteers, the Free Clinic had over 14,600 client contacts with 4,500+ people in 2014. The Clinic remains extremely efficient, delivering these increased services at a cost of \$29.25 per contact.**

## Other Highlights:

- The Free Clinic was awarded \$50,000 to extend the reach of its programs by the AMGEN Foundation.
- The Free Clinic of Simi Valley obtained Gold status as a GuideStar Exchange participant. This status signifies the Clinic's ongoing commitment to non-profit transparency.
- On March 1, the Free Clinic celebrated its 43rd Anniversary of providing service to the Community of Simi Valley.
- On March 8, in partnership with Ventura County Dental Hygienists Association, the Free Clinic's Dental program administered to the dental needs of 93 children.



- The Free Clinic was awarded \$10,000 from the Livingston Memorial Foundation to expand pediatric dental programs.
- The Free Clinic was designated a Top Nonprofit for 2014 by Great Nonprofits.com based on 5-Star online reviews.
- The Clinic celebrated the graduation of four Ambulatory Care Pharmacy residents: Arman Haghightgoo, Kimberly Low, Jody Santos and Jennifer Yang. To date there have been 17 Ambulatory Pharmacists certified through the training program.

- On March 28, the Free Clinic launched a new website with Clinic service information, including variable Clinic hours. The posting of the Clinic's variable hours (based on doctor availability) has reduced the number of calls to ask about hours and other FAQs by a minimum of 35%, allowing more time to care for patients at the Clinic.



- The Clinic celebrated the graduation of the 2013/2014 Family Resident Physicians: Curtis Buck, Monique George, Sharon Hartmans, Kwasi Osei and D. Andrew Roquiz.
- Don Erickson joined the Free Clinic's Board of Directors.
- Reta Tyree became a licensed Marriage and Family Therapist. To date, 49 Clinic interns have become licensed Marriage and Family Therapists.



- The Free Clinic produced its first service brochure in Spanish.
- The Free Clinic was awarded \$31,500 by Blue Shield Foundation of California to advance community care.

- The Free Clinic, in partnership with Simi Valley Hospital, hosted its 4th Annual Community Health & Fitness Expo and the Tooth Fairy 5K /10K Fun Run. The event was a smashing success with over 1,000 attendees, over 300 runners, and over 30 health and fitness vendors. The event provided net proceeds of over \$22,000 to fund the Clinic's programs.
- The Free Clinic participated in the international online giving movement, GIVING TUESDAY.
- The Free Clinic was awarded a grant from the CVS CareMark Charitable Trust for the expansion of the Clinic's "Ask A Nurse" Program.



## Friends of the Free Clinic as of December 2014

### \$25,000+

AMGEN Foundation  
 Blue Shield of California Foundation  
 City of Simi Valley  
 CVS CareMark Charitable Trust

### \$10,000-\$24,999

The Ellison Family  
 Rotary Club—Simi Sunrise  
 Livingston Memorial Foundation  
 Wilson Family Foundation

### \$5,000-\$9,999

Kiwanis Club of Simi Valley  
 Mid Valley Properties  
 Robert & Pamela Perry  
 Rotary Club—Simi Valley Noontime

### \$1,000-\$4,999

The Abruzzese Family  
 AllerClean Pest Control Services  
 Anderson Rubbish Disposal  
 Deanna & Stephen Ball  
 Becca Merrell & Fred Bauermeister  
 Lynda Belmonte  
 Mané & Daniel Berbel  
 California Lutheran University  
 Kelly & Debbie Ciulla  
 Cornerstone Community Church  
 Vince & Betsy Dulcich  
 Don & Lorraine Erickson  
 Kurt & Kristi Fredrickson  
 Dan & Cathy Gesell  
 Ron Hyrchuk  
 Maggie Kestly  
 Stephanie & Fritz Lauer  
 Mark & Julie Leekley  
 John & Karen Lindsey  
 Timothy & Anneke Meicher  
 Milgard Windows & Doors  
 David & Kimberley Milstien  
 Mount Sinai Memorial Parks & Mortuary  
 Nicolette & Anthony Muñoz  
 Adriana & Eric Parsons  
 PCC Network Solutions

Premier America Credit Union  
 Renyer Family Trust  
 SBR Roofing, Inc.  
 Simi Valley Days Foundation  
 Gary Smith  
 South Coast Paving  
 Bruce Stone  
 Don & Mary Sturt  
 Gerry & David Todd  
 UCLA Health  
 United Methodist Church  
 Harry & Marilyn VanDyck  
 Polly & Vincent Vlasic  
 Javier Waksman  
 Stephanie White  
 Curt & Theresa Witeby

### In-Kind Gifts Over \$1,000

Michael P. Fischer, CPA  
 Henry Schein  
 Kaiser Permanente  
 OralID  
 Simi Valley Hospital  
 Simi Valley Unified School District  
 T-Top Plumbing



# 2014 Report from Executive Director, Fred Bauermeister

You know the expression...”Waiting for the other shoe to drop”? 2014 was a year like that! When the Affordable Care Act (ACA) was implemented in January 2014, the question was asked by our friends “Will there still be a need for the Free Clinic?” Other friends asked, “Will funders still support the Free Clinic?”

There were several forces at work supporting the Clinic. Kaiser Permanente has a contract with us to provide Family Practice Physicians through their Residency Program through July of 2016. This means that we will have physicians providing quality, continuous care to our patients.

There was a dip in services, the first in our 43 year history. This can partly be attributed to the ACA, but we also implemented a new electronic health record system that will make the Clinic more efficient in the long run, but the complex implementation brought the program to a near stop for a few weeks in early 2014.

The City of Simi Valley stepped up with a sustaining grant fund of \$67,500 to shore up the Clinic while we worked at completing the capital campaign for the *Under One Roof* project. *Under One Roof* will be the future home of the Free Clinic along with several satellite offices of other non-profit services.

All of our partners, Simi Valley Hospital, Rotary and Kiwanis Clubs, United Methodist Church, AMGEN, along with our many Friends of the Free Clinic are still here too. Our 160 volunteers and our staff are still committed to our good work.

2014 was challenging, but the second shoe never really dropped. We just picked up the first shoe, put it back on, and kept walking.



## Free Clinic Staff

Fred Bauermeister  
*Executive Director*

Adriana Parsons, RN  
*Administrator*

Lupita Gonzalez  
*Medical Assistant*

Olga Laffitto  
*Dental Clinic Administrator*

Sucharitha Aedma  
Sandra Abowitt  
Citlalli Maldonado  
*Dental Assistants*

Jonathan Kurohara, MD  
*Director of Medical Services*

Ean Kleiger, DDS  
*Director of Dental Services*

Kristy Schadt, MFT  
*Director of Counseling Services*

Ronald Whiteman, Esq.  
*Director of Legal Services*

## Board of Directors

Maggie Kestly  
*President*

Mane' Berbel

Vincent Dulcich

Kurt Fredrickson  
*Vice President*

Rev. Ron Hyrchuk

John Lindsey  
*Treasurer*

Don Sturt

Harry VanDyck, CPA

Polly Vlastic, RN

Phyllis Wilson, MA MFT

Curt Witeby

# Mission

*The mission of the Free Clinic of Simi Valley is to provide medical care, counseling, dental and legal assistance to individuals and families in need, regardless of their ability to pay.*

## Service Statistics

<u>VISIT TYPE</u>	<u>CONTACTS</u>	
MEDICAL	9,098	62.0%
COUNSELING	2,518	17.2%
DENTAL	2,817	19.2%
LEGAL	240	1.6%
<b>TOTAL</b>	<b>14,673</b>	<b>100.0%</b>
<b>TOTAL CLIENTS</b>	<b>4,051</b>	

<u>POVERTY LEVEL *</u>	<u>CLIENTS</u>	
0-100%	2,549	62.9%
100-200%	931	23.0%
Above 200%	571	14.1%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

\*Family of 4 HHI of< \$23,850

<u>GENDER</u>	<u>CLIENTS</u>	
MALE	1,656	40.9%
FEMALE	2,395	59.1%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

<u>LANGUAGE</u>	<u>CLIENTS</u>	
ENGLISH	1,175	29.0%
NON-ENGLISH	2,876	65.0%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

Primary Non-English Language  
is Spanish

<u>AGES</u>	<u>CLIENTS</u>	
<1 YEAR	30	0.7%
1-4 YEARS	41	1.0%
5-12 YEARS	207	5.1%
13-14 YEARS	104	2.6%
15-19 YEARS	85	2.1%
20-34 YEARS	882	21.8%
35-44 YEARS	895	22.1%
45-64 YEARS	1,667	41.1%
65 & OVER	140	3.5%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

<u>RACE</u>	<u>CLIENTS</u>	
WHITE (INCLUDE HISPANIC)	2,735	67.5%
BLACK	40	1.0%
NATIVE AMERICAN/ALASKAN NATIVE	36	0.9%
ASIAN/PACIFIC ISLANDER	121	3.0%
MORE THAN ONE RACE	488	12.0%
OTHER/UNKNOWN	631	15.6%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

<u>ETHNICITY</u>	<u>CLIENTS</u>	
HISPANIC	1,177	29.0%
NON-HISPANIC	2,243	55.4%
UNKNOWN	631	15.6%
<b>TOTAL CLIENTS</b>	<b>4,051</b>	<b>100.0%</b>

# Our Services

## MEDICAL

- Primary Medical Services
- Pharmacist Ambulatory Care Program
- Children's Immunization Program
- Family Smoking Cessation Program
- Chiropractic Care
- Medical Education
- Acupuncture
- TB Skin Tests
- Community Flu Shot Clinics
- Licensed Pharmacy

## DENTAL

- Examinations
- X-Rays
- Simple Extractions
- Fillings
- Partial and Full Dentures
- Teeth Cleaning
- Fluoride treatment for Children 0-5

## COUNSELING

Counseling in the areas including:

- Family Communication
- Depression & Anxiety
- Healthy Relationships
- Play Therapy for Children

## LEGAL

Legal counsel in areas including:

- Family Law
- Landlord/Tenant Disputes
- Individual Rights

# Statement of Financial Activities

## Revenue

Patient Donations	\$122,164
Associations & Organizations	\$5,090
Contributions & Donations	\$107,499
Fund Raisers	\$44,963
Grants	\$108,500
Misc. Income	\$2,350
<b>TOTAL</b>	<b>\$390,566</b>

## Expenses

Lab Fees	\$211,414
Occupancy	\$77,210
Professional Fees	\$23,202
Fund Raising Expense	\$21,787
Insurance	\$10,803
Supplies	\$20,406
Administration	\$39,895
Credit Card Fees	\$2,193
Digital Medical Records	\$2,790
Advertising	\$619
Taxes	\$19,009
Misc.	\$0
<b>TOTAL</b>	<b>\$429,328</b>

## FREE CLINIC OF SIMI VALLEY

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